

UNM Care Program

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For more information
please call:

UNM Hospital Patient Financial Services
(505) 272-2521



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To order more brochures:

Go on the internet to the UNM Hospitals Financial Services Brochure web page at: http://hospitals.unm.edu/pfs/order_brochures.shtml



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Albuquerque, NM 87106

Patient Financial Services: 272-2521

Main Switchboard: 272-2111

UNM Care Program is a healthcare assistance program that provides quality medical care to qualified Bernalillo County residents.



How Do I Qualify?

This program is available to patients who live in Bernalillo County with the intent to stay in Bernalillo County and meet income, asset and other program guidelines.

Please call 272-2521 for an appointment to apply.

At your appointment you will need to bring:

- Proof of Residency (example: utility bill, rental agreement, mortgage statement)*
- Proof of Income (example: check stub, income taxes)
- Names, dates of birth and social security numbers of household members
- Bank statement (if any)

* Proof of residency must be in the applicant's name

What is My Cost?

You will be asked for a co-payment for clinic visits, pharmacy prescriptions, specific procedures, surgeries and admission. Co-payments are due at the time you get your health services.

What Services are Available?

As a UNM Care Program patient, you will receive medical services that are necessary as agreed upon by you and your physician. Services will be provided at UNM Hospitals facilities, or by one of our contracted community partners which include: First Choice Community Health, First Nations Community Healthsource, and Healthcare for the Homeless.

Quality Medical Care

Think of your primary care provider (PCP) as a partner who helps you manage your healthcare needs and well being. UNM Hospitals and our network of community partners will provide you with regular access to quality medical care.

Benefits

After enrolling in the UNM Care Program, you and your physician will determine which medical services you need to receive. The UNM Care plan covers:

- Office visits to your medical provider
- Wellness examinations
- Routine immunization
- Behavioral Health Services
- Diagnostic services ordered by your doctor
- Hospital stays, including room, meals and nursing services
- Medical, surgical and obstetric services
- Urgent and emergency care
- Prescriptions
- Radiology and lab services
- 24-hour access to Nurse Advice Line
- Physical, speech and occupational therapy.

*Some services may require prior authorization, and approval from your physician prior to scheduling.