For more information please call:

UNM Hospitals Patient Financial Services

(505) 272-2521

To order more brochures:
Go on the internet to the UNM Hospitals Financial Services Brochure web page at: http://hospitals.unm.edu/pfs/order_brochures.shtml

The University of New Mexico Hospitals does not discriminate against any person on the basis of race, color, national origin, disability, or age in admission, treatment, or participation in its programs, services and activities, or in employment. For further information about this policy, or to discuss concerns, contact: University of New Mexico Hospitals’ Patient Advocate, (505) 272-2121 or TDD/State Relay 1-800-659-1779.

June 2013
The Self-Pay Discount Program may be an option for patients who have not completed the process of determining eligibility for financial assistance programs, or who do not qualify for any type of financial assistance program.

What is the Self-Pay Discount?
UNM Hospitals will make every effort to help you identify any assistance programs you qualify for. For patients who do not qualify for any other form of assistance, UNM Hospital offers a discount program to persons living in Bernalillo County and that meet program guidelines. This program provides a discount on your bill: for both hospital charges and physician charges the discount is 45 percent.

For New Mexico residents not living in Bernalillo County, you might also qualify for self-pay discounts, depending upon services needed.

For help with available programs, please speak with our Patient Financial Services Department at (505) 272-2521.

How do I qualify?
Please call (505) 272-2521 to make an appointment. You will need to bring:
- Proof of Residency (example: utility bill, rental agreement, mortgage statement)*
- Proof of Income (example: check stub, income taxes)
- Bank Statement (if any)
(A Social Security Number is not required)
* Proof of residency must be in the applicant’s name

Available services
Individuals who qualify for the Self-Pay Discount Program are eligible to receive all services determined necessary by your doctor.

Understanding your bills
When you receive medical services at any of the UNM Hospitals facilities, you will receive two bills, one from UNM Hospitals and one from UNM Medical Group (the physicians).

When you receive the bills, you can contact 272-2521 to make payment arrangements for the hospital bill. For the UNM Medical Group bill, please contact the number on your bill.

If you are a patient at the Cancer Research and Treatment Center, you will receive a third bill. Call the number on the Cancer Center bill to make payment arrangements.

What is my cost?
UNMHSC will request a down payment at the time services are received. The down payment will depend on your income level and family size. For example, a clinic visit down payment will range from $5.00 to $50.00. When you are approved for the program, your representative will provide you with more details.