

Town Hall QA, December 4, 2006



Sheena Ferguson offered a great review of the newest details available for the Pavilion construction and move plans. A PowerPoint presentation shows the planning and current views of the Pavilion progress.

The first discussion focused on the Pavilion also having East, West and North designations as the rest of the hospital currently has. This helped people determine where certain areas would be housed as the group navigated through the floor plans. Walkways from the main hospitals will be on the first and second floors. Other notable facts offered during the presentation:

- Carrie Tingley hospital (whose inpatient area will move to the new Pavilion) is one of about 20 hospitals in the nation that specializes in pediatric musculoskeletal surgeries. The new facilities will be state-of-the-art *and* extremely family-friendly.
- The new Pete's Playground area is directly off the Child Life area in the new Pavilion. It is the area where the beams are now being constructed. The play area is being theme-designed and will contain current amenities not available in the existing Pete's Playground area, including access to oxygen and telephones. Six-foot-tall plexi will go up around the area to preserve the view as it protects the patients and visitors.
- Parallel equipment and staff will be at both the main hospital units and the new Pavilion units to assure patient safety. This will be the first priority of the move process.
- As new units are occupied, a new set of challenges will arise: though staff are well-equipped to do their job, the new placement of every piece of equipment, the new layout of rooms, the new orientation of rooms to the nursing stations and other unit mainstays, and other changes -- such as new locations for supplies and phones -- will cause everyone to "lose a step" in process. To try to alleviate the impact of this, we will hold drills prior to patients being moved to address scenarios and allow staff to become familiar with their new surroundings.
- To assure patient safety and comfort, and to help with traffic control, no office or non-clinical moves will be allowed when patient moves are occurring, planned or unplanned.

- Move dates of April 14 and April 15 are being orchestrated to the minute. Both days are scheduled out for 16 hours of move. Additional move schedules are also being planned for April 18, April 19 and April 23.
- Space in the new facility will be identified in several visual ways: many are hearing of the icons being used to denote different floors and areas within units. Further help in knowing the space even includes different floor colors in patient rooms, showing families where equipment and medical space needs to be kept clear, and where they can gather and stay.

After the 15-minute presentation to about 70 attendees, Sheena took the following questions, given with her responses:

1. **Will staff be able to get a walk-through of their areas?** Yes, Clinical Education will be holding drills for staff in their new areas to familiarize them with their new surroundings. This should happen in the month prior to the move. There is also an open house planned approximately 2 weeks prior to the move for all staff to visit.
2. **Can people not directly involved help with the move on move days?** Yes! Help will certainly be required. In fact, in having spoken to staff at other facilities about their moves has uncovered a great need: being information-givers to patients and their families. With the move occurring in such short, orchestrated timeframes, we will have to do a good job of keeping visitors and patients in the loop and helping them find their way to or in the new Pavilion. We are reviewing how much help we will need and working carefully to ensure that volunteer opportunities do not conflict with specific job functions.
3. **How is staffing for the Pavilion coming along?** Well, notes Judy Spinella. She reported that we have 216 nurse hires for this year, and a good retention rate. This puts us ahead of the game, making the hospital staffed up right now. The budget includes staffing for the Pavilion, and as we approach the new year positions will be advertised to ramp up for the many new staff members needed as we get closer to the Pavilion opening.

The Town Hall adjourned at about 5:15PM.